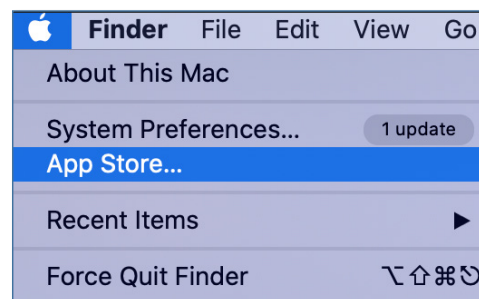


Installing Microsoft Windows App to Access MOVE (Mac OS)

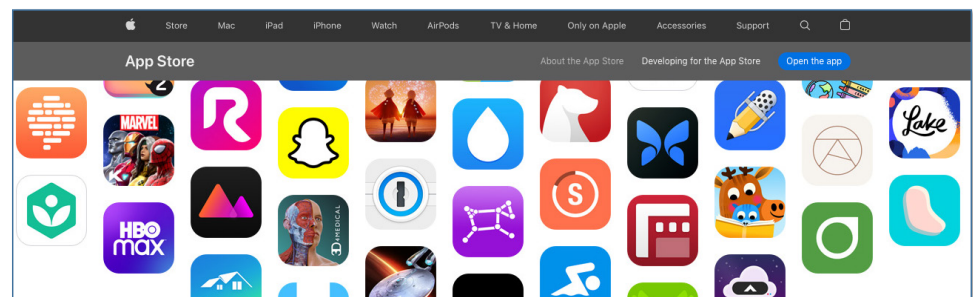
This guide will assist you in installing Microsoft Windows App to access the Monarch Virtual Environment (MOVE). Please make sure you are connected to the internet.

1. Go to the Apple App Store:

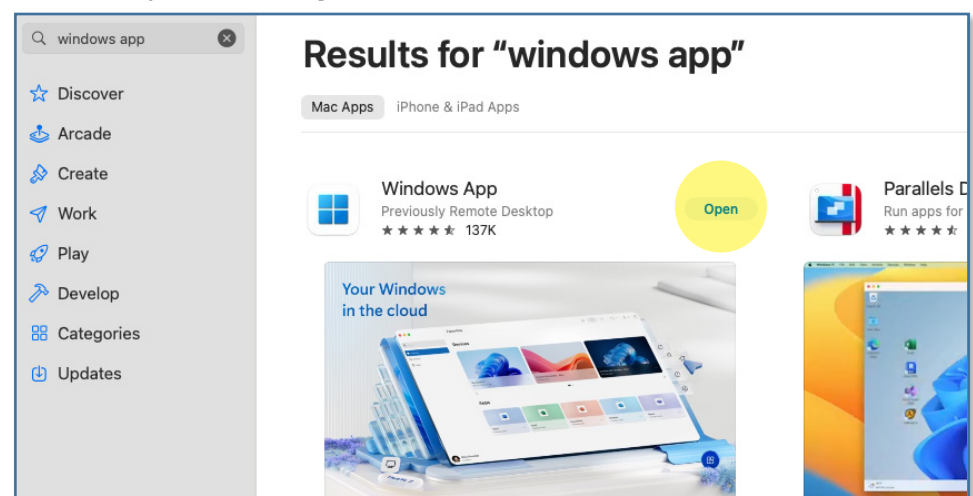
On your computer (**Apple Menu > App Store**)



Or on the web (www.apple.com/app-store)



2. Log in and search for **Windows App**. Click **Install** and follow the prompts. Once complete, click **Open**.



IT Help Desk

odu.edu/helpdesk

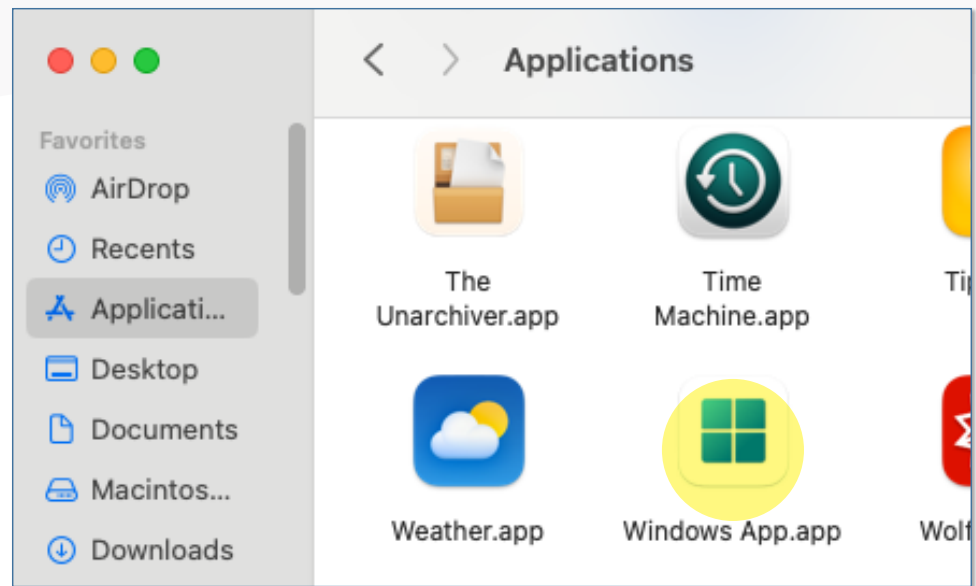
(757) 683-3192

itshelp@odu.edu

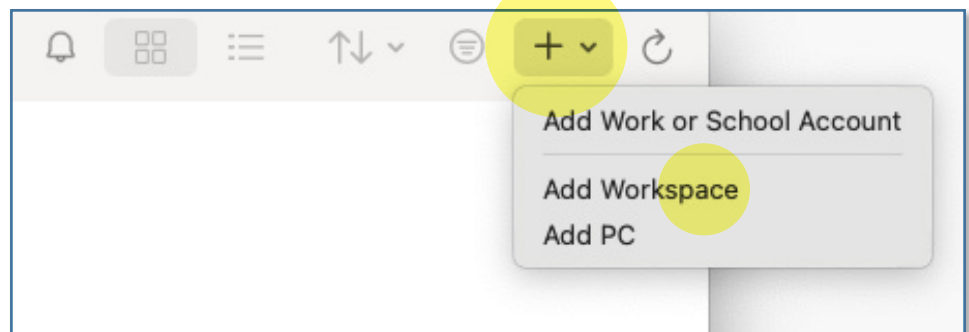
1100 Monarch Hall

[oduits](#) [odu_its](#)

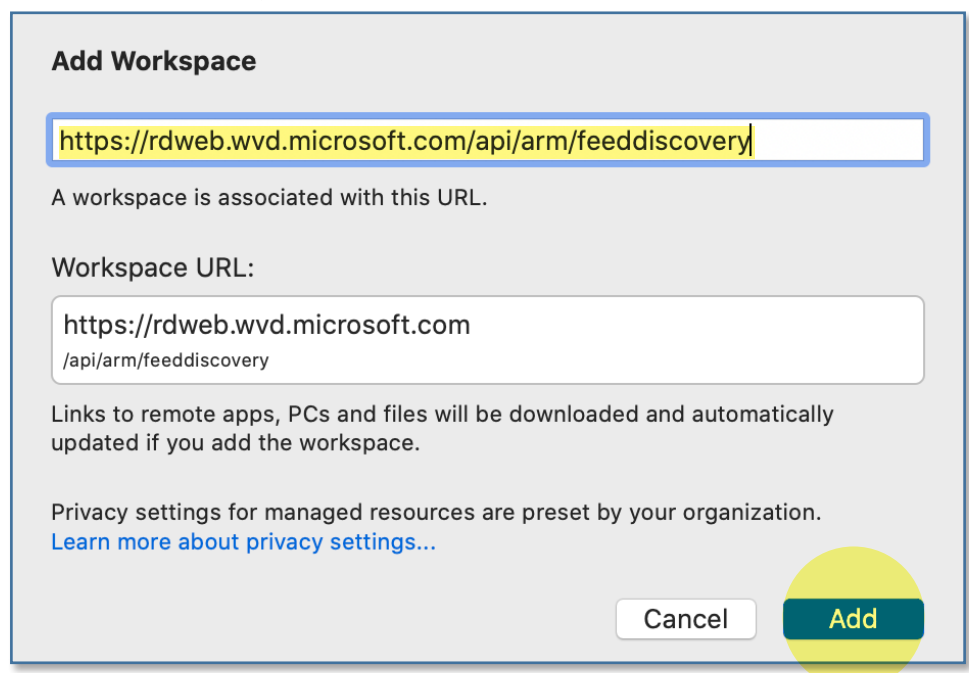
You can also find the app in your **Applications** folder.



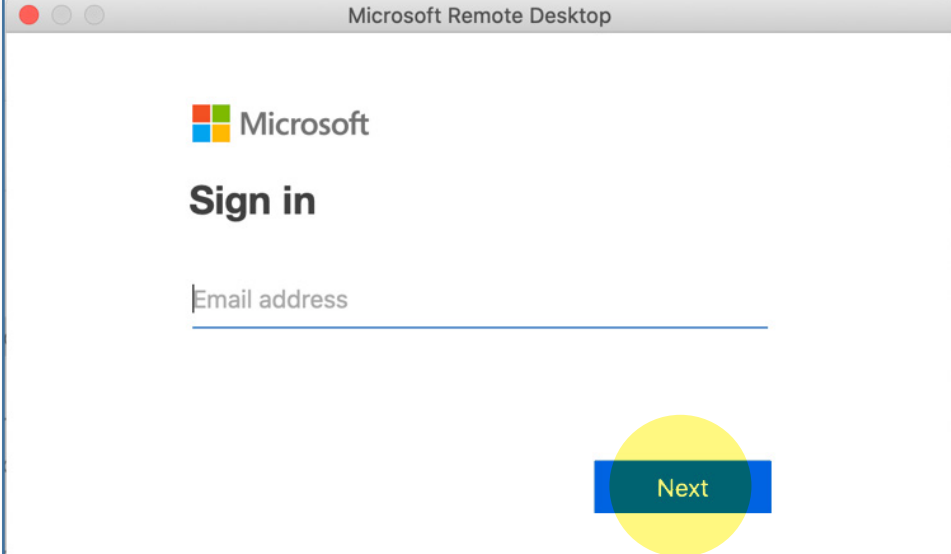
- When it opens, click the + button, then **Add Workspace**.



- In the Add Workspace field, type **https://rdweb.wvd.microsoft.com/api/arm/feeddiscovery**, then click **Add**. Wait while it searches for workspaces.

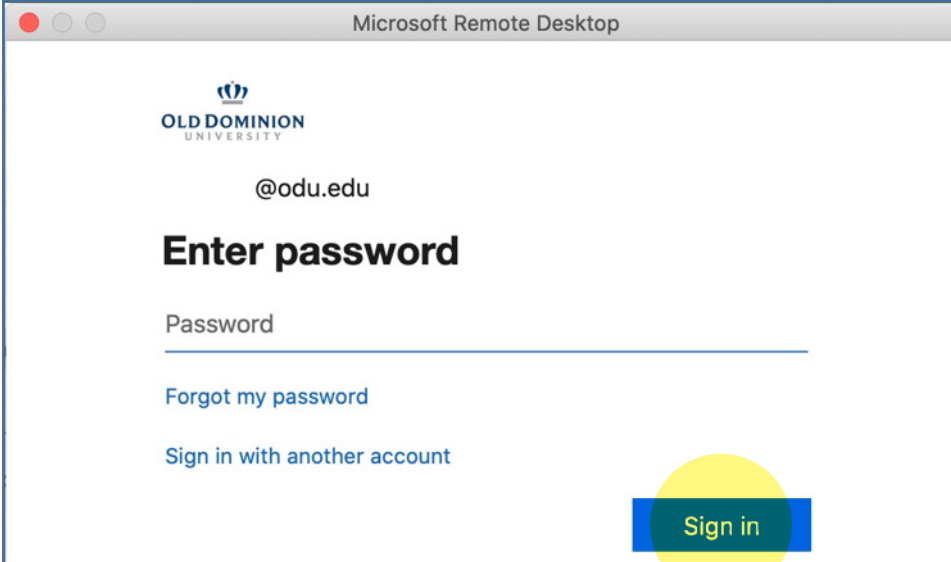


5. Sign in with your ODU email and click **Next**.



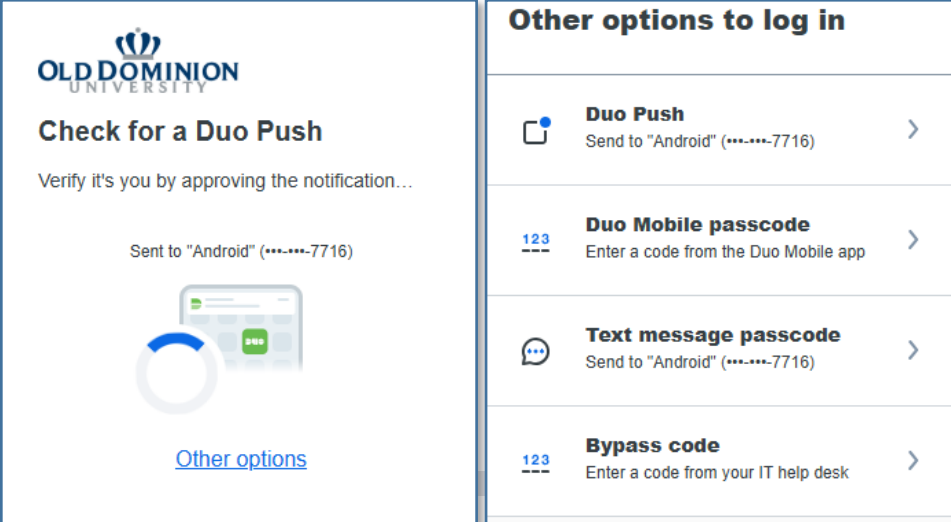
A screenshot of a Microsoft Remote Desktop window titled "Microsoft Remote Desktop". The window displays the Microsoft logo and the text "Sign in". Below this is a text input field labeled "Email address". At the bottom right, there is a blue button with the word "Next" in white text. A yellow circle is overlaid on the "Next" button.

6. Enter the password for your ODU email and click **Sign in**.



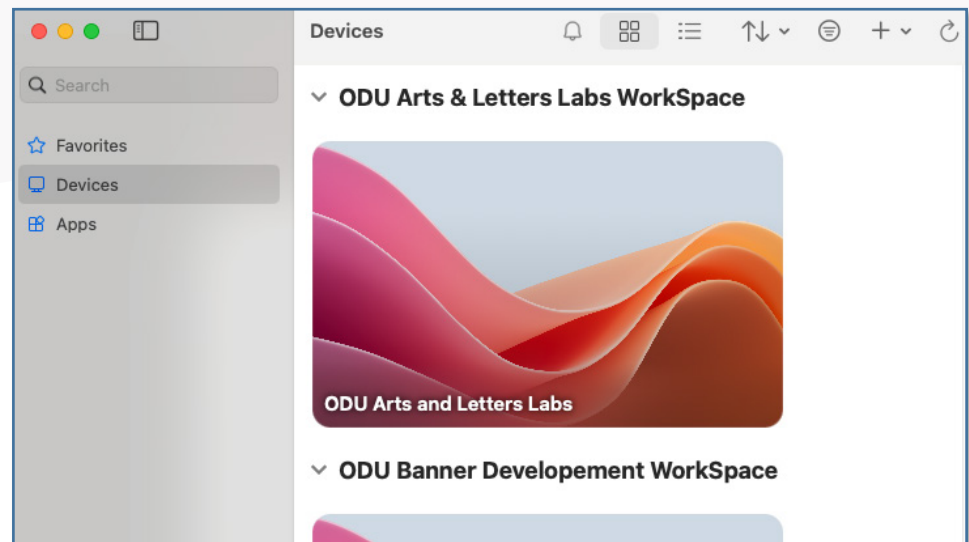
A screenshot of a Microsoft Remote Desktop window titled "Microsoft Remote Desktop". The window displays the Old Dominion University logo and the text "@odu.edu". Below this is the text "Enter password". Underneath is a text input field labeled "Password". There are two links: "Forgot my password" and "Sign in with another account". At the bottom right, there is a blue button with the word "Sign in" in white text. A yellow circle is overlaid on the "Sign in" button.

7. Authenticate with your second factor.



A screenshot of a Duo authentication screen. The left panel shows the Old Dominion University logo, the text "Check for a Duo Push", and "Verify it's you by approving the notification...". Below this, it says "Sent to 'Android' (****-7716)" and shows a graphic of a smartphone with a Duo push notification. At the bottom of the left panel is a link "Other options". The right panel is titled "Other options to log in" and lists four options, each with a right arrow:

- Duo Push**: Send to "Android" (****-7716)
- Duo Mobile passcode**: Enter a code from the Duo Mobile app (123)
- Text message passcode**: Send to "Android" (****-7716)
- Bypass code**: Enter a code from your IT help desk (123)



9. Log in to the virtual computer. Your Username will be pre-filled; just type in your password and click **Continue**.

Enter Your Credentials

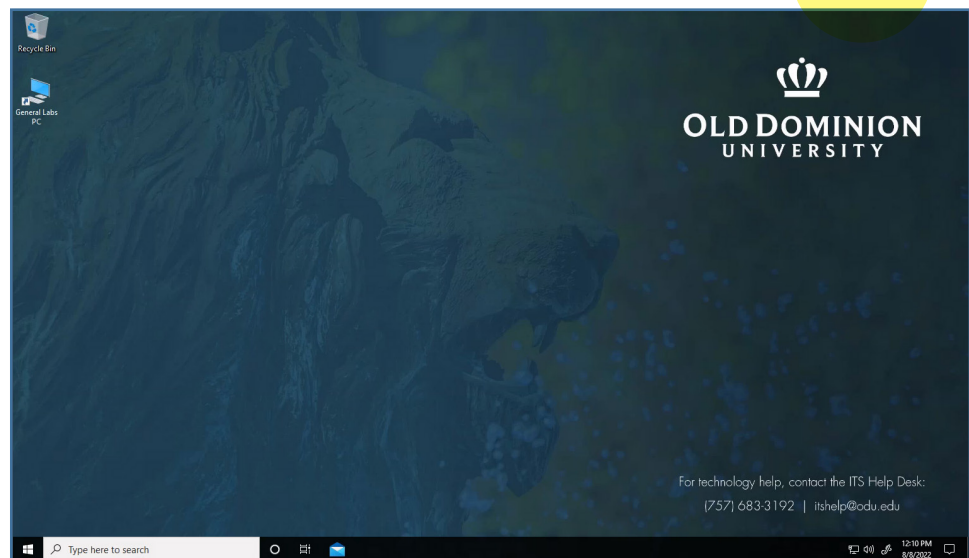
These credentials will be used to connect to rdgateway-r1.wvd.microsoft.com (remote PC).

Username:

Password:

☐ Show password

10. You are now logged in.



11. To log off, click the **Start Button** in the lower left corner (it looks like four small rectangles).



12. Click the avatar button
(that looks like an ID tag or maybe your profile picture).



13. Then click **Sign out** to log out of the virtual computer.

