

# Installing ArcGIS Pro with Named User License

Please contact the ITS Helpdesk [itshelp@odu.edu](mailto:itshelp@odu.edu) to get help regarding download and installation of the software. For authorization help, see section C below.

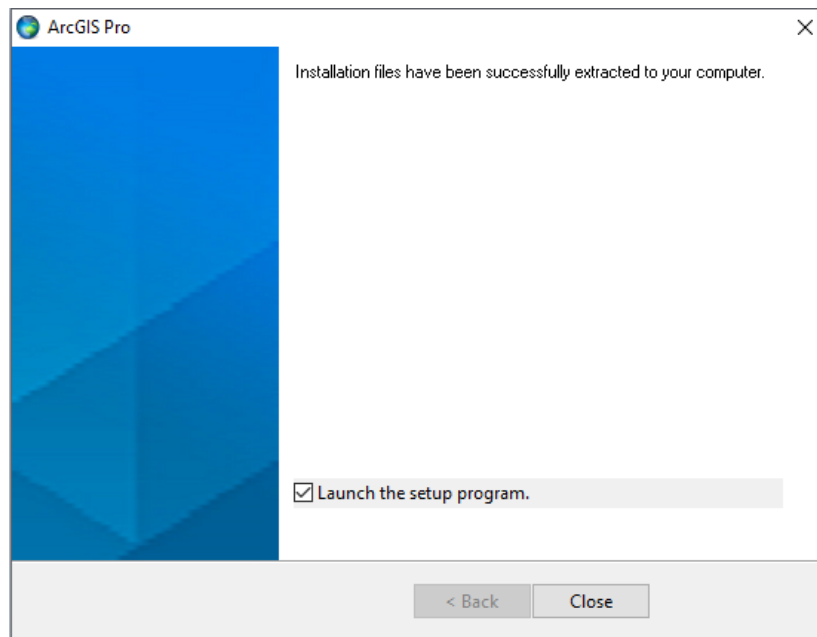
## A. Before you install ArcGIS Pro

1. Check the system requirements [here](#) for ArcGIS Pro to make sure your computer has the hardware and software required. You can also use the automated web tool to check your computer capability to run ArcGIS Pro [here](#)
2. If you have the latest version and most updated Windows, you can skip this step. For an older version of Windows, you might have to install the Microsoft .NET Framework available [here](#). If you are unsure if you have the .NET Framework installed, you can download a .NET version detector [here](#). If you encounter an issue with the SDK version of .NET, you can install the Runtime version instead.

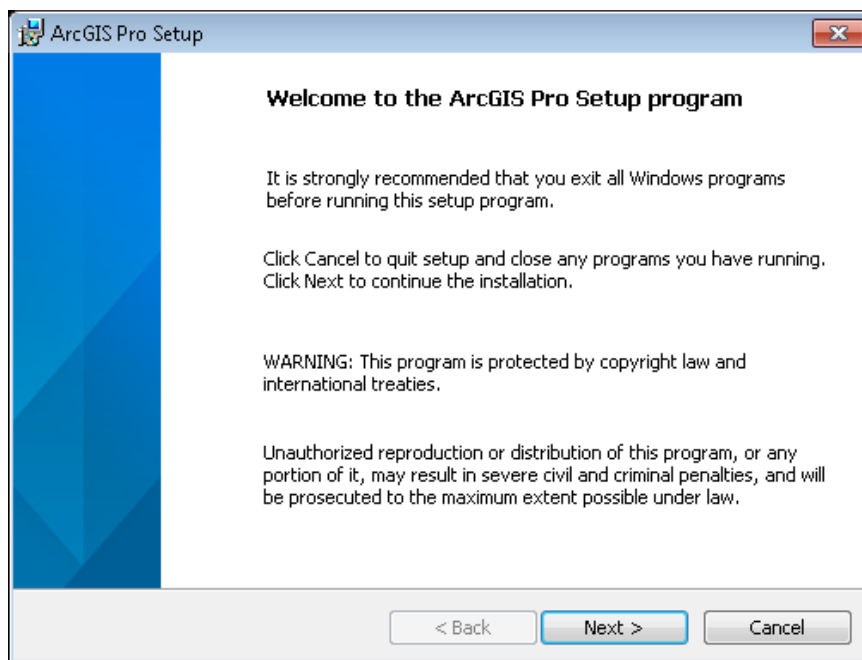
## B. Download and install ArcGIS Pro

3. Download the software according to the instructions provided by the ITS Helpdesk.
4. **Note:** *It is **not** recommended to download the software directly from Esri, as only the latest version is provided by default, and it may not be compatible with the course materials provided by your instructor. All course materials are designed and tested using the version of ArcGIS Pro that is installed in the GIS Lab (SAIL) and the ODU Virtual Environment (MOVE).*
5. Once you have downloaded the correct version, navigate and double-click on the downloaded ArcGIS Pro installer (depending on the version you downloaded, the file name may be different from ArcGISPro\_34\_192912.exe) to extract the installation files.
6. The “Complete” installation is recommended.
7. Select the destination where you wish the installation files to be placed.

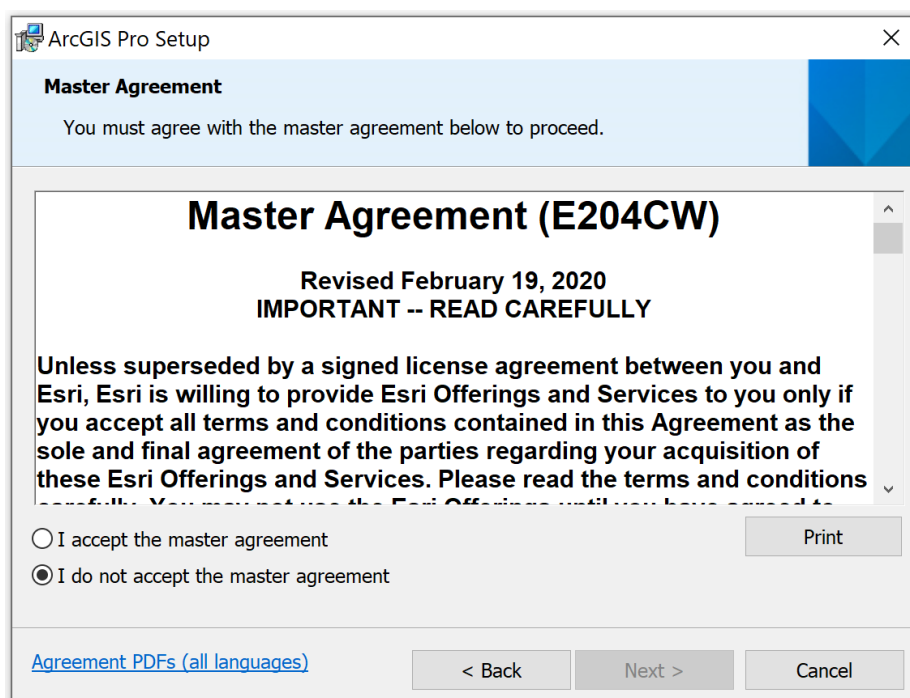
8. After the files are extracted, leave the selection for “Launch the setup program” as checked and click Close.



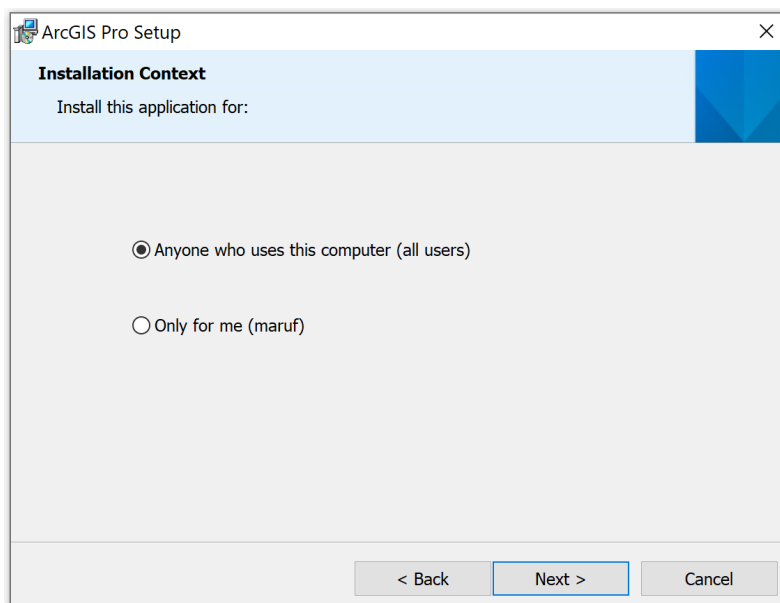
9. Click Next when you are ready to proceed.



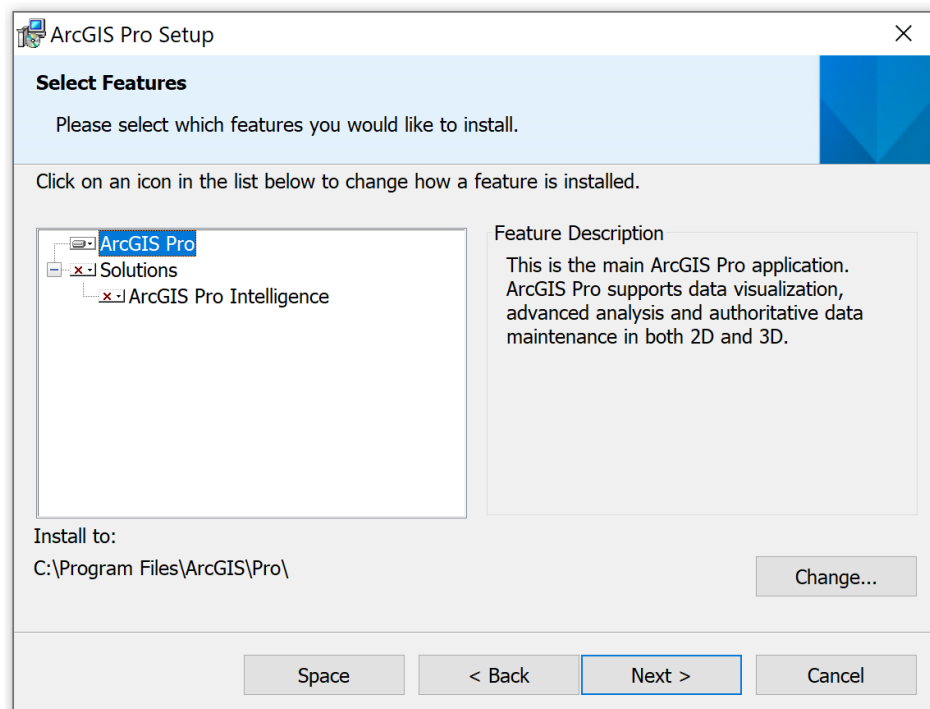
10. Review the license agreement and accept it if you agree. Click Next to continue with the installation.



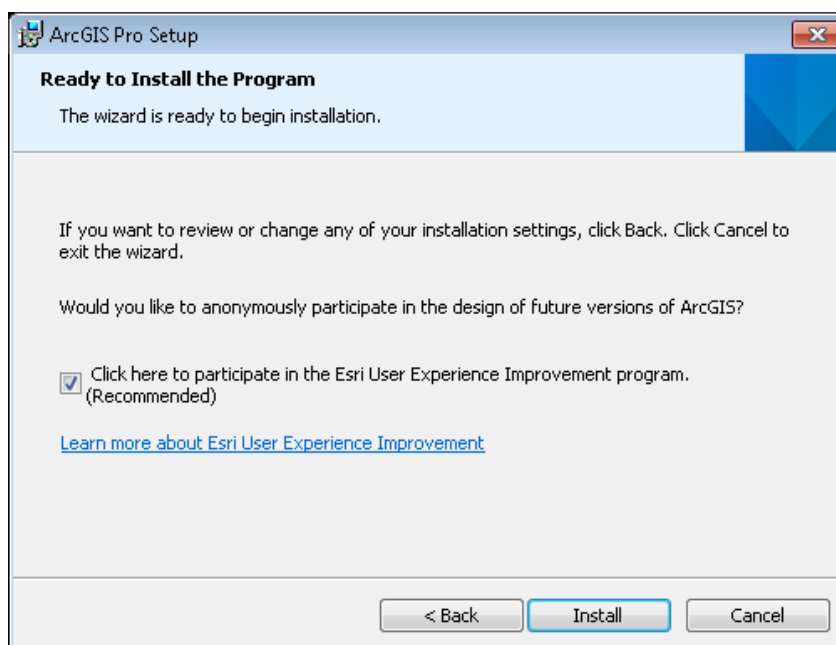
11. Select the installation context in which ArcGIS Pro will install, whether per-machine (all users) or per-user. By default, the per-machine option is selected. Click Next to continue.



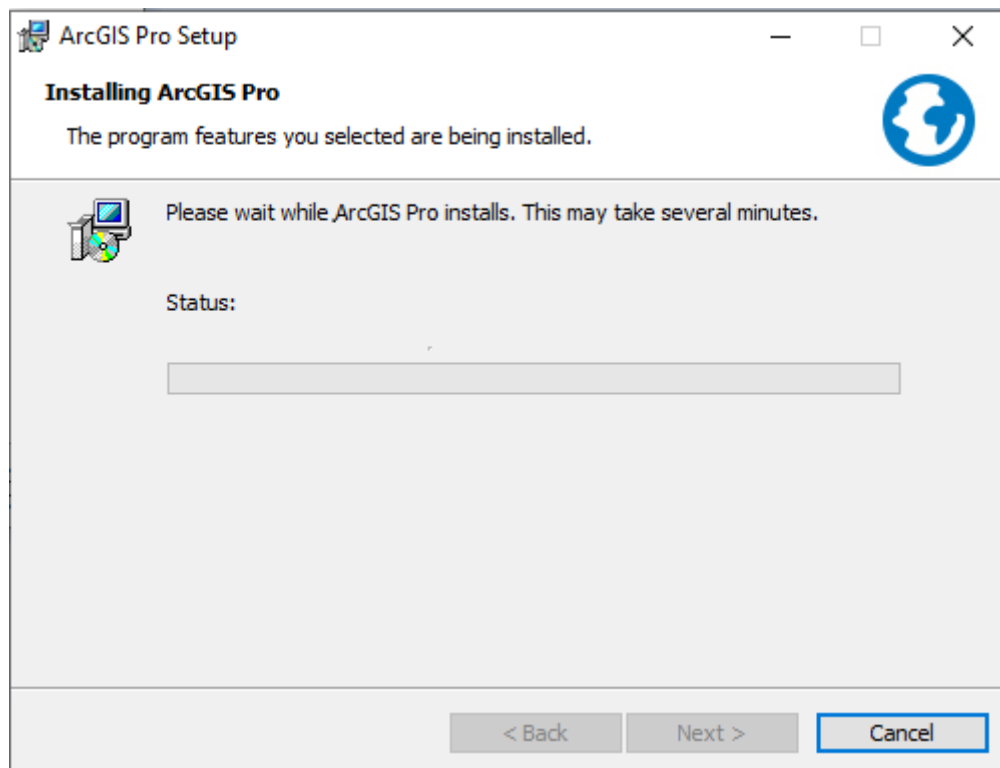
12. Click “Change” to specify the installation folder or click Next to accept the default location of “C:\Program Files\ArcGIS\Pro\”. If the installation folder is changed, it is recommended that the selected installation location is in a folder and not the root location of a drive.



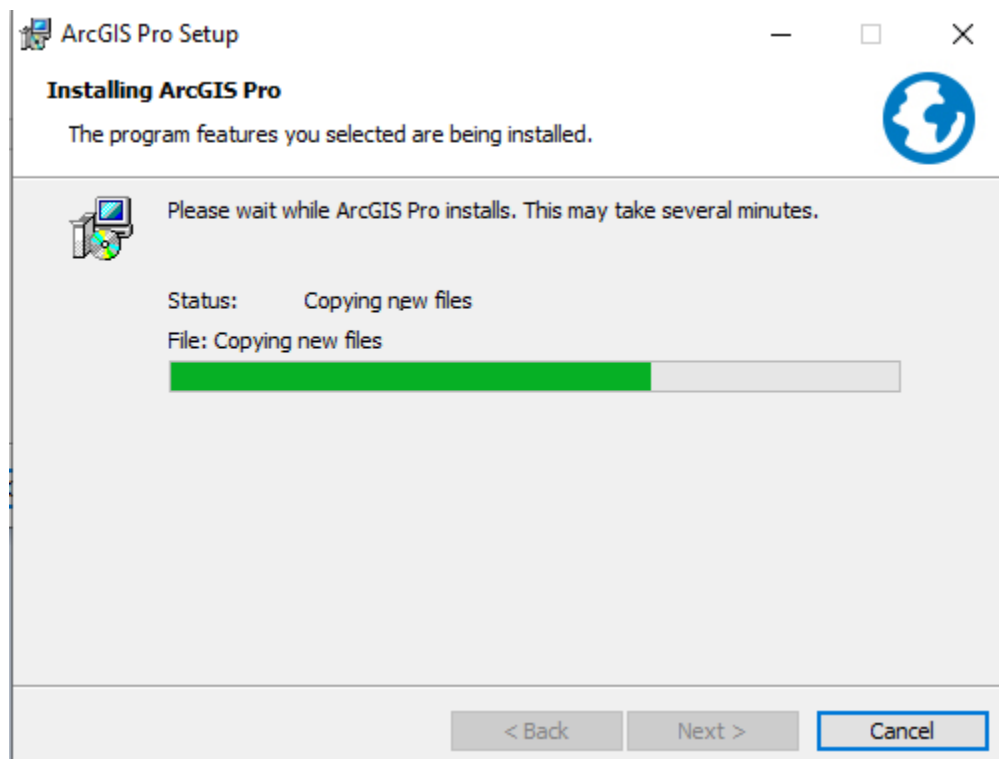
13. Click Install to begin the installation. Note that the Esri User Experience Improvement checkbox is enabled by default.



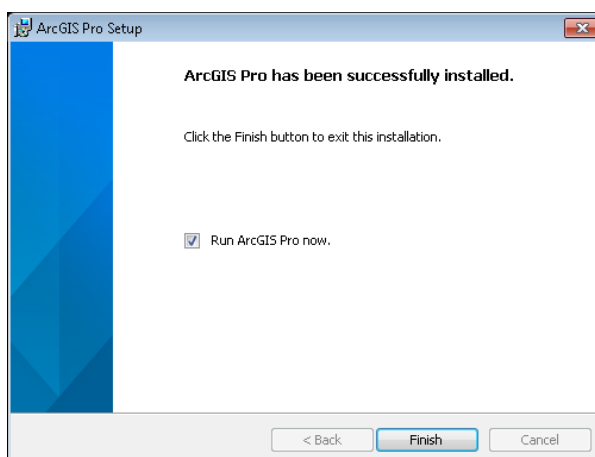
14. It may take some time to install the software, you may continue working on other tasks in the meantime.



15. Click Finish when the installation completes.



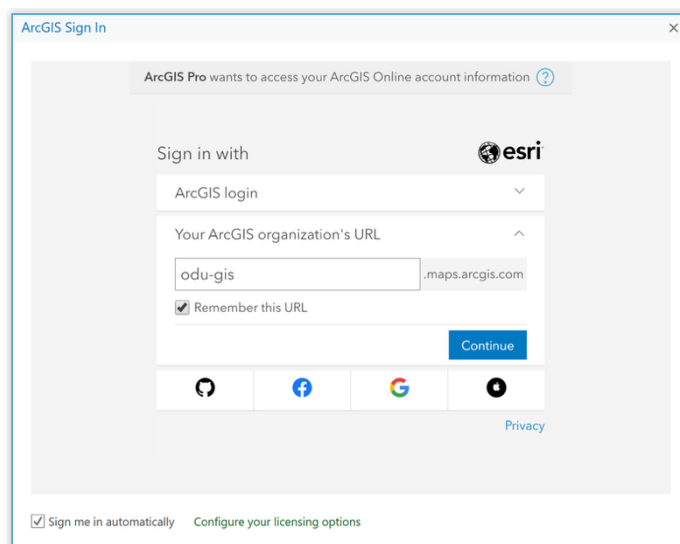
16. It is recommended to patch ArcGIS Pro to the correct level if required, in this case you can disable the checkbox that says “Run ArcGIS Pro now”



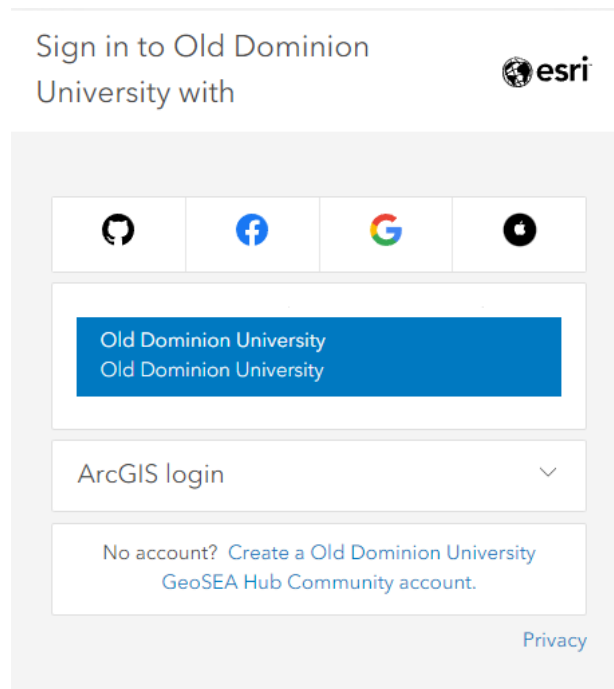
17. To patch ArcGIS Pro to the correct level, you may need to download an additional file which will have a name ending in **.msp**. Double-click on the downloaded ArcGIS Pro patch file (depending on the version you downloaded, the file name may be different from ArcGIS\_Pro\_343\_192915.msp) to apply the patch.

## C. Authorize ArcGIS pro

18. If you have an ODU MIDAS account, you can start ArcGIS Pro with a Named User license. On the Sign In window select “Your ArcGIS organization’s URL” and type in **odu-gis** in the box with the suffix `.maps.arcgis.com`



19. Click Continue, then select “Old Dominion University” as the Enterprise login provider. This will display the MIDAS ID login window. You can sign into ArcGIS Pro using your ODU MIDAS login on up to three computers at the same time.



If you encounter any issues, please contact the **ITS Helpdesk (itshelp@odu.edu)**