## EVMS TECH INTEGRATION:

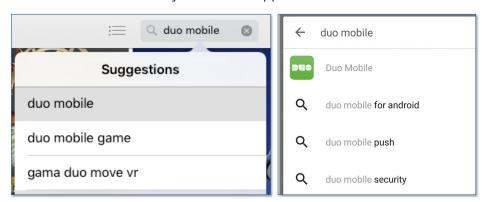
## INSTALL AND ACTIVATE THE DUO MOBILE APP

To complete the enrollment of a smart phone or tablet in two-factor authentication, you will need to have the Duo Mobile app installed on your device. Please follow the steps below to install the Duo Mobile application and activate your device.

1. Open the App Store or Play Store on your device.



2. Search for **Duo Mobile** in your device's application store.

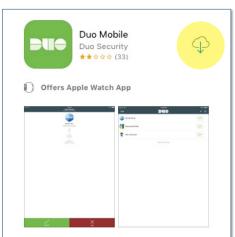


## **EVMS IT**

evmsit.freshservice. com/support/home

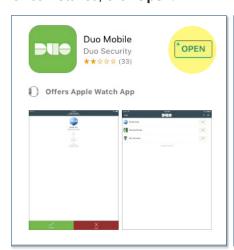


3. Download and install the *Duo Mobile* application from *Duo Security*.



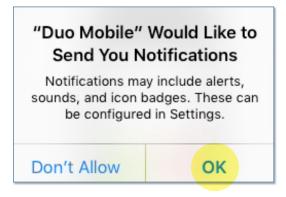


4. Once installed, click **Open**.





5. If prompted, allow Duo Mobile to access your camera and to send notifications. (Please note: If you do NOT allow this feature, you will not receive push notifications, and you will have to open the Duo Mobile app each time you need to authenticate.)



The app is now installed. If you installed the app before enrolling your device, return to the Duo enrollment screen on your computer to complete enrollment. When prompted, proceed to the next step to activate the device.





7. Use your device's camera to scan the QR code provided on the screen from the Two-Factor Device enrolling process in MIDAS.



8. You will now see your Old Dominion University account listed in the *Duo Mobile* application. Congratulations! You have completed activating your two-factor device.



**Please note:** In order to use your two-factor authentication method, the Duo Mobile application will need to remain on your device. If you remove this application, you will need to re-activate your device within MIDAS.