

Subject: Monday Matters: ITS Update
Date: Monday, October 7, 2024 at 8:00:48 AM Eastern Daylight Time
From: Dodge, Gail
To: Dodge, Gail
CC: Kimbro, Charlotte A., Smeland, Jacob N., Franke, Gabriel G., Whitfield, Tiffany L.
Attachments: Dell Mobile Tech Event at ODU.pdf, PASS Training Flyer.png

Dear Colleagues:

Charlotte Kimbro sends the following update from ITS.

Dell Mobile Tech Event

- Stop by the Dell Mobile Tech Truck to see the latest Dell products and accessories!
- Get in-person advice on technology for your current or future goals.
- Discover what you need for instruction, research, programming, modeling & simulation, high-performance computing.
- **Thursday, October 10th, 11AM – 2PM**
- **Right outside the Oceanography/Physics building.**
- **See attached flyer!**

Latest MacOS Sequoia – Wait to Upgrade!

- On October 3rd, Apple released MacOS 15 – Sequoia.
- **Please do not upgrade** your Mac to Sequoia until we have evaluated its compatibility with ODU software, network, and server services.
- The top software not yet certified are the GlobalProtect VPN client and CrowdStrike.
- Find the full list of software at [macOS Sequoia Support at ODU](#)
- If you have already upgraded and are having issues, then email itshelp@odu.edu to open a ticket.

Banner Migration to the Cloud!

- Banner will be unavailable Saturday, October 12th, through Wednesday, October 16th.
- Ellucian applications that are moving to the cloud include Banner, DegreeWorks, and Banner Document Management System (BDMS).
- Find the full list of applications and timeline at [Banner Migration to Ellucian Managed Cloud](#)

And finally, did you know...

- As a faculty or staff member you get five **free** installs of Office 365 for your personally owned devices. Just download it from the ODU website at [Office 365](#).
- ODU offers a variety of software titles through our site license software program. A few are fee based but most are zero cost. [University Site License Software List](#)
- Data loss brings productivity to a halt. Use [OneDrive or Network Storage](#) to avoid downtime!
- Explore [Instructional Tools](#) and [Technology Classrooms](#) to enhance the learning experience.

Thank you from the College of Sciences IT Support Team!

Charlotte A. Kimbro

Eric C. McCoy

Ed G. Henry

itshelp@odu.edu

[Information Technology Services](#)

Best Regards,

Gail

Upcoming Events and Deadlines:

Oct. 10: PASS (fire extinguisher) training, 12:30-1:30 PM outside the Kaplan Orchid Conservatory. Registration required: <https://forms.odu.edu/view.php?id=1218558>. See attached flyer.

Oct. 15: Visit by NSF program director, Leslie J. Rissler ([Evolutionary Processes Cluster](#); [Mid-Career Advancement](#), and [Opportunities for Promoting Understanding through Synthesis](#))

Oct. 18: Visit by NSF program director, Anne-Marie Schmoltner, Program Director for the Environmental Chemical Sciences program

Oct. 18, 4 pm: Science Friday – Speakers Ray Cheng and Jennifer Poutsma (PSB 1100)

Nov. 15, 4 pm: Science Friday – Speakers Dan Barshis and Balša Terzić (PSB 1100)

Gail Dodge

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