

Monday Matters: IT Edition

Dodge, Gail <gdodge@odu.edu>

Mon 10/17/2022 8:02 AM

To: Dodge, Gail <gdodge@odu.edu>

Cc: Kimbro, Charlotte A. <ckimbro@odu.edu>; Whitfield, Tiffany L. <twhitfi@odu.edu>

Dear Colleagues:

Today's Monday Matters comes to you from Charlotte Kimbro.

Fond Farewell to Andre Rogers

I'm pleased to announce that Andre Rogers has accepted a promotion within ITS. He will leave his role as a TSP in the College of Sciences on October 25th to start a new job supporting the technology used behind the scenes. Andre has been with ITS and the college for five years as a student worker, hourly, and full-time superstar!

We will miss him dearly!

The TSP position will be posted today on [ODU - Job Site | Home](#) until Friday, October 28th. If you know of any qualified graduating seniors or former students, please send them the link.

Deadline for Converting Windows Devices to New Windows Management System

In April of 2021, ODU switched to a new Windows management system called Microsoft Endpoint Manager or MEM. Over the last 18 months, 1,440 devices on the academic side have been converted or replaced in labs, classrooms, conference rooms and offices. There are **368** devices in the College of Sciences that still need to be migrated to MEM.

The deadline for all devices to be off Ivanti and on MEM is June 30, 2023.

Our MEM Deployment Coordinator will be sending emails to those that still need to be switched. Be prepared to do the following:

- Back up your data to OneDrive or your H:\ drive.
- [Export your bookmarks](#)
- Provide a list of additional software you need installed.
- Make room on your schedule for the change over.

We need your help to reach our goal!

And did you know...

As a faculty or staff member you get five free installs of Office 365 for your personally owned devices. Just download it from the ODU website at [Office 365](#).

ODU offers a variety of software titles through our site license software program. A few are fee based but most are zero cost to the end user. [University Site License Software List](#)

Data loss brings productivity to a halt. Use [OneDrive or Network Storage](#) to avoid downtime!

Explore [Instructional Tools](#) and [Technology Classrooms](#) to enhance the learning experience.

Have a wonderful Monday and thank you from the IT support staff for the College of Sciences.

Charlotte Kimbro
ITS Desktop Support Group
Technical Support Professional (TSP) – Supervisor
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683-3008

Andre Rogers (Congrats on the new job!)
ITS Desktop Support Group
Technical Support Professional (TSP) - Lead
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Upcoming Events:

- Science Fridays: 4 pm in PSB 1100
 - Nov. 11: Sandipan Dutta (Math & Stat) & Jeff Olenick (Psych)
- President Hemphill's investiture ceremony: Oct. 21, 10 am Chartway Arena – please attend this event
- Opportunity Networking Event (research, internship, and volunteer opportunities)
 - November 9, 11 am – 3 pm, Big Blue Room in the Chartway Arena
- College of Sciences Holiday Party: Dec. 8, 12 – 2 pm, Big Blue Room in the Chartway Arena