

Student Success Committee Meeting

9:00 AM February 22, 2013

Koch Hall Board Room

Present: Jane Dane', Todd Johnson, Terri Matthews, David Metzger, Ellen Neufeldt, Carol Simpson, Don Stansberry, Mary Swartz, Rusty Waterfield, Sandy Waters, Johnny Young.

Orientation Program for Fall 2013

Don described a more structured orientation program being discussed by the Freshman committee, that welcomes students and parents to the university on Friday with move-in and parents' send off. Saturday, dubbed FIRST Class, would focus on the academic component and, partnering with all the colleges, offer break-out sessions on such topics as financial aid, wellness, transitioning to college, our expectations of the students, and bonding activities. Peer educators, mentors, student leaders will participate in Saturday's events. A common thread/theme will run through all the activities. Attendance would be mandatory and tracked through swiping their student IDs. Sunday would include community service and residence house meetings. Distance and transfer students would also participate in this orientation program. The Deans, Associate Deans, and department chairs have been invited to a lunch and learn program on March 22 at noon engage in a conversation about this new orientation program.

Discussion of involving current students in Preview as "mini-leaders", who keep in touch with the freshman/transfer students during the summer, then reconnecting at FIRST Saturday.

Discussion ensued on linking the student orientation to a faculty development opportunity, a "student success institute," that would provide encouragement for faculty to buy into the orientation and contribute to its success. David Metzger, Johnny Young, and Chandra DeSilva will have a discussion about a student success initiative; it will have some kind of faculty development also linked into it, to incorporate student success skills and help faculty to relate to goals of Gen Ed to the goals of student success.

Follow-Up on Goals Assignment from Dave Trites' Report

a. FYE Experience

a. Orientation

b. Monarch Experience/Pick One

c. English Classes and GNST 050

Working towards the goal of "designing a freshman experience curriculum that is relevant and delivered to all new freshmen students during their first year at ODU potentially using GNST 050 and ENG 110C as a vehicle, David, Chandra DeSilva and Johnny will begin discussions about a student success initiative with faculty development linked into it, incorporating the goals of Gen Ed to the goals of student success. Johnny to write tangible goals of student success.

b. Expand Supplemental Instruction

Terri reported that the College of Sciences is leading the goal to expand supplemental instruction, expanding into areas where it knows there are issues with success. Committee A has approved targeting certain students in MATH 102. Another class has been created: MATH 103M with supplemental instruction that is identical to MATH 102, except it has supplemental instruction attached. Terri will articulate this goal for the committee. Next step is to see what can be done with DWFI rate.

Dave reported that ECON and ACCT courses also have high DFWI rates and meetings are scheduled to discuss this.

Next steps for the committee: look at DFWI rates university-wide see where problem is and start gathering data to see who is failing, then targeting those students. Terri Matthews and David Metzger will flesh out this goal.

c. Assessment

Worth Pickering to discuss NSSE at March meeting.

Jane developed an outline of our plan for assessment and will be point person on this. She will work with the data/assessment subcommittee. Jane Dane' to be contact person on the Data and Assessment subcommittee.

d. Academic Advising

Sandy, Mary Swartz, Chandra DeSilva, Brenda Neumon-Lewis, and new Vice Provost will work together in drafting the goal, objectives, and the next steps in strengthening the academic advising program. Sandy, as point person, will forward the goal and next steps (translate into the overall strategic plan and enrollment strategic plan) within two weeks to Lucia Ball and Jane Dane'.

Everyone will turn in their goals to Jane Dane and Lucia Ball within two weeks. These goals will go into the Enrollment Strategic Plan.

Student Success Center Meeting

President Broderick, Provost Simpson, Ellen Neufeldt and staff of the student success center met recently to evaluate the student success center: where it is, where it should be, what is working, what needs to change, etc. Discussion followed on the idea of the student success center being the one-stop shop for students. Better signage is needed outside the student success center, indicating what is available inside the center. The governance structure of the center will be reviewed at the March meeting. David will provide the current structure overview. Ellen will try to attend the next meeting of the Governance committee.

Holds

Rusty distributed a handout with recommendations for six holds:

Hold	Recommendation
Career Advantage Program For the student who does not respond to request for information we are required to maintain	Eliminate
University Hearing Officer Applied when student fails to complete sanctions by assigned deadline or has pending case needing to be resolved prior to processing or viewing of transcript, grades, or processing of degree evaluation	Eliminate
Student Ombudsperson Services Placed on records of students who default on a Student Emergency Loan made by the SOS Office.	Eliminate
Preview Office Placed on record of student who has been granted an exception to pre-payment and owes a Preview fee.	Eliminate

Accounts Receivable Hold

Placed when student's account becomes past due submitted to collection agency.

Change Hold
Message

Accounts Receivable Hold

When student has a delinquent amount due.

Change Hold
Message

This item will be placed high on the agenda of the March meeting, for discussion.

Action Items

Johnny Young, Don Stansberry, Sandy Waters and Joe Richie will begin to fuse the activities/components very tightly with academic area/piece, tying everything into what it means to be a Monarch Citizen. This is for the entry process and orientation.

Provost Simpson and Ellen Neufeldt will present the Monarch Experience program to the Deans, Associate Deans, and department chairs at the Lunch and Learn program on March 22.

Johnny Young, Don Stansberry, Lisa Mayes, and Sandy Waters will integrate ideas for communication of this program to our campus.

Jane Dane' will work with Brenda Roth to invite to a breakfast follow-up meeting those faculty who met with Dave Trites.