Installing GlobalProtect

1. Go to odu.edu/ts/software-services/vpnclient. Click **GET VPN SOFTWARE** under the Mac heading. The software will download after you log in with your MIDAS ID and password.

2. Run the installer, and go through the prompts to install the software.
3. If prompted, enter credentials for a user with administrative rights to the computer.

4. After the installer has finished, an additional prompt will appear on devices running MacOS 10.13 (High Sierra) or higher. If you see this prompt, click **Open Security Preferences**.
5. Click the **Allow** button to permit the GlobalProtect client to complete the installation. Close this window and the installer window.

Connecting to the ODU VPN

1. In the Mac menu bar, in the upper right corner of your screen, click on the gray **GlobalProtect** icon to display the connection window.

2. Enter **vpn.odu.edu** into the box, and hit **Connect**.
3. A Monarch-Key login page will appear in a pop-up window. Enter your MIDAS ID and password to log in.

4. If you are enrolled in two-factor authentication, you will also need to authenticate with your second factor. Request a push or enter a code.

5. Once connected, another pop-up window will appear as confirmation.
6. GlobalProtect automatically watches for updates. If you get a notification that a newer version is available, updating should be quick and easy.

Disconnecting from the ODU VPN

1. To disconnect, click the GlobalProtect icon in the menu bar, and click the Disconnect button.

2. The GlobalProtect screen will say Not Connected when it has disconnected from ODU.