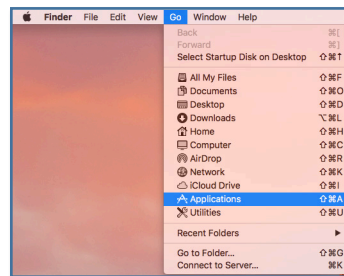


# Using Jamf Self Service (Mac OS)

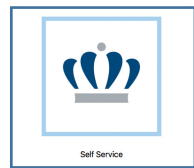
The Self Service portal allows you to install applications on ODU-managed Apple computers. ITS can publish applications, web links and other configurations and make them available in Self Service. This guide will show you how to access and install applications.

## Accessing Self Service

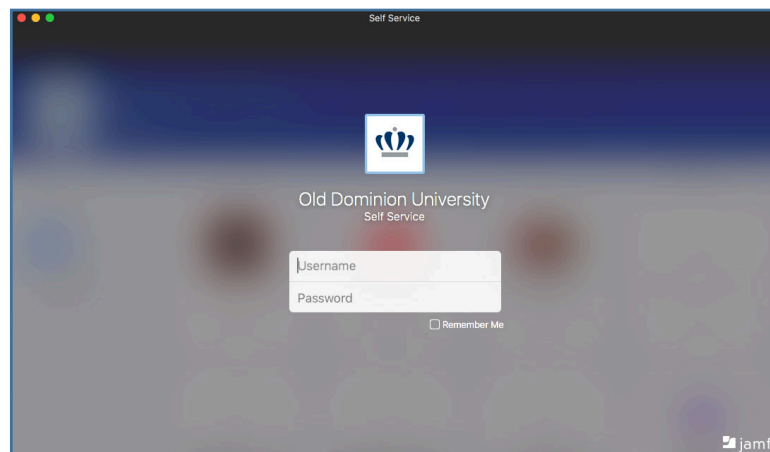
1. Open your Applications folder: Click on a blank area of the desktop, then click on **Go > Applications**. (Or press **Shift + Command + A** from any Finder window.)



2. Double-click on the **Self Service** application.

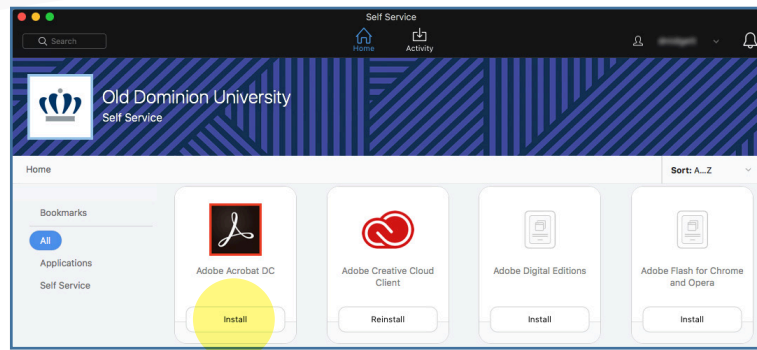


3. When Self Service launches, log in with your MIDAS ID and password.

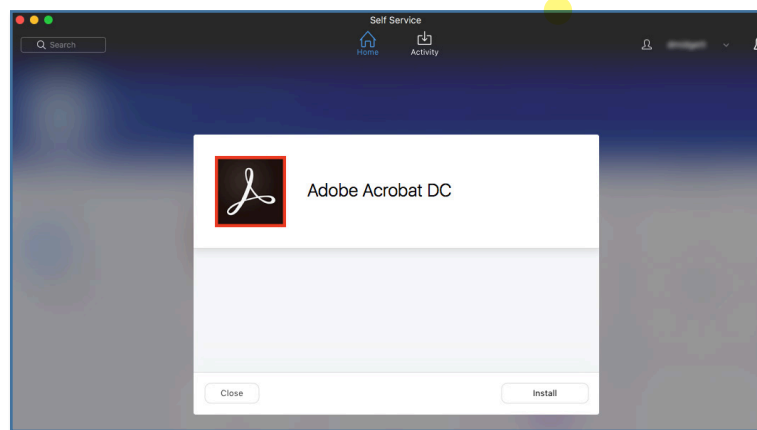


## Installing Applications

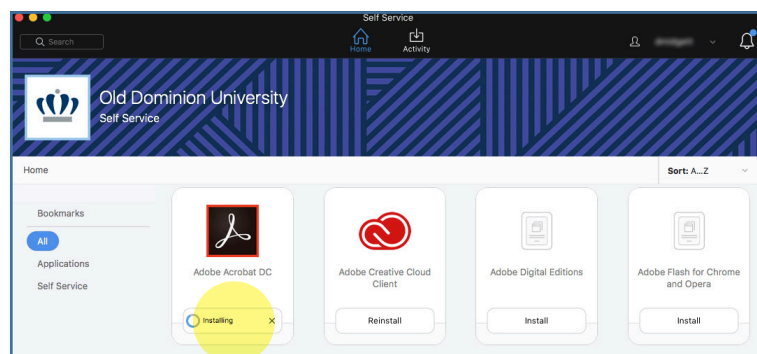
1. Find the application that you want to install, and click on the **Install** button.



2. To view information about the application, click on the application icon. (Depending on the application, you may have to view the application description before installing it.)



3. When you click on **Install**, you can watch the status of the installation.



If a reboot is required after installation, you will have a couple of minutes to save your data before your computer restarts. Installation times will vary depending on the application. If an application is missing from Self Service, contact your TSP or the ITS Help Desk at [itshelp@odu.edu](mailto:itshelp@odu.edu).