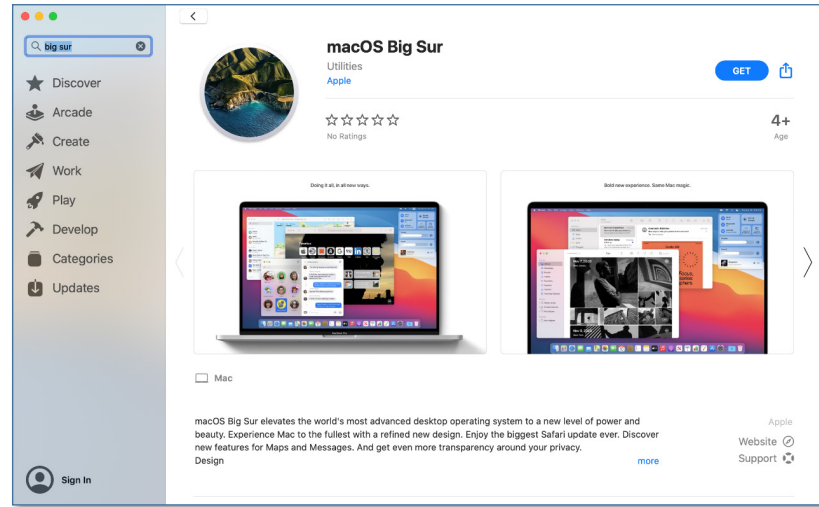


# MacOS Big Sur Upgrade Procedures

## Download Big Sur

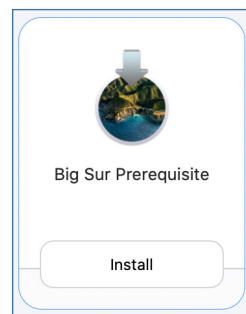
1. Open the **App Store** and find **macOS Big Sur**.
2. Click **Get** and follow the prompts.



## Install Big Sur Prerequisite

Once the Big Sur download is complete:

1. Launch the **Self Service** app from applications or the launchpad. (Make sure to save and close any documents you might have open.)
2. Find **Big Sur Prerequisite** and click **Install**.



3. After the item installs, the computer will reboot and start the upgrade process.