University Printing Contract
Roles and Responsibilities

DEPARTMENTS

Editorial Design Review (for print jobs designed by requesting department)
   a. Submit Publications Request Form to University Publications (timeline
determined at time of submission).
   b. **For print jobs less than $500:** Upon approval by University Publications, obtain
quotes from four contract vendors and maintain on file with associated purchase
order or PCard log.
   c. **For print jobs greater than $500:** Upon approval by University Publications,
submit a complete requisition, printing specifications and approval by University
Publications to Procurement Services. Plan for a minimum of five (5) days for
processing.
   d. Once job has been awarded and a purchase order issued, departmental
requestor (or University Publications designer) contacts vendor for pickup of disk
or FTP upload.
   e. Upon receipt of ordered product, inspect to ensure compliance with contract,
specifications and terms and conditions. If order processed via eVA purchase
order, complete electronic receiver in Banner within three days of receipt. If
order processed via PCard, contact vendor to authorize payment for designated
print job.
   f. Maintain documentation for each print job to include University Publications
approval, purchase order, specifications and sample of product delivered for
audit review.

Design and Print (for print job designed by University Publications)
   a. Submit Publications Request Form to University Publications (timeline
determined at time of submission). Refer to University Publication website,
Planning Guide.
   b. **For print jobs less than $500:** Upon approval by University Publications, obtain
quotes from four contract vendors and maintain on file with associated purchase
order or PCard log.
   c. **For print jobs greater than $500:** Upon approval by University Publications,
submit a complete requisition, printing specifications and approval by University
Publications to Procurement Services. Plan for a minimum of five (5) days for
processing of quotation.
   d. Upon completion of design services, University Publications provides department
requestor with printing specifications.
e. Client submits printing specifications and signed approval sheet to Procurement Services.

f. Procurement Services requires five (5) business days for processing of order.

g. Once job has been awarded, Procurement Services notifies the department and the designer who then contacts vendor for pickup.

h. Upon receipt of ordered product, departmental requestor shall inspect to ensure compliance with contract, and/or specifications, terms and conditions. If order processed via eVA purchase order, complete electronic receiver in Banner within three days of receipt. If order processed via PCard, contact vendor to authorize payment for designated print job.

i. Maintain documentation for each print job to include University Publications approval, purchase order and sample of product delivered for audit review.

PROCUREMENT SERVICES

a. Seek competition to the maximum practical degree; conduct all procurements in an open, fair, and impartial manner; and avoid any impropriety or the appearance of any impropriety.

b. Procurement Services shall be responsible for determining which order method will be used. In no instance shall a department requestor place an order using the PCard for printing services that exceeds $500 without prior written approval from Procurement Services.

c. Notify University Publications designer (as applicable) and/or requesting department upon award of print job.

d. **Contract Administration**: Inspect and review to ensure that goods/services are being provided in a timely manner and in accordance with the contract and/or specifications, terms and conditions.

e. **Audit**: Conduct random audits to ensure both contract and procedural compliance. Any findings of non-compliance may result in department’s loss of delegated purchasing authority.

f. **Training**: Provide departments with training on printing services procedures.

UNIVERSITY PUBLICATIONS

a. University Publications will review the design, editorial content and specifications and communicate with departmental requestor regarding final design and specifications and/or approve as submitted and return to client.

b. Upon completion of design services and departmental approval of the final design, University Publications will provide printing specifications to the
departmental requestor.
c. Review all print requests for format, marketing, branding and providing modifications or revisions as appropriate.
d. Ensure complete specifications are provided for each print job to facilitate solicitation by Procurement Services. Complete specifications include, at a minimum, the following: quantity, number of pages, flat size, finished size, stock, ink, binding, packaging, need by date, delivery location, and point of contact.
e. Contract administration: Receive and maintain samples of print jobs to ensure that materials being provided are in accordance with the contract and/or specifications, terms and conditions. Provide two samples of each print job to Procurement Services and two samples to the requesting department. Notify Procurement Services of any product delivered that is not in compliance with specifications.
f. Establish paper standards for the various grades of paper based on job type and departmental needs.
g. Establish acceptable delivery times based on industry standards. Delivery time will vary based on job complexity and will be determined by University Publications upon approval of print job.