Getting Started

If you have forgotten your MIDAS password open a web browser and enter: midas.odu.edu

Click on “Forgot Pasword?” below the “Log In” button.

Enter your MIDAS ID and University ID Number (UIN) and click “Submit.”

Note: Your University ID Number (UIN) is sent to you when you are admitted to Old Dominion University. If you need your UIN please email register@odu.edu with your full name and date of birth or call (757) 683-4425. Please note that you will be asked to provide information to prove your identity.

Password Recovery Method - Step 1

The first step to recover your password is to enter your PIN or Token. You had the option to set up one or both of these methods when you created your MIDAS account. You will need to enter the PIN you setup or have a token emailed to you to proceed. Once selected click “Submit.”
Password Recovery - Step 2

The next step is for you to verify your identity. You had the option to set up one or more of these methods when you created your MIDAS account. Select the method you wish to use, and click “Submit.”
**Question and Answer**

The Question and Answer recovery method asks you to answer two questions which you setup. Enter your answers and click ‘Submit.’

**Color Grid**

The Color Grid is for more visual users where you re-create the pattern you set to verify your identity. Fill in the pattern and click “Submit.”

**Friend Assistance**

The Friend Assistance method allows you to request that an ODU friend confirm your identity for your password reset. Follow the instructions on the page, and click “Submit” when done.
MIDAS Account Update Process

Once you have successfully completed your recovery, you will be brought to the MIDAS Account Update Process to change your password. If you have any expirations on your account, you will be allowed to update these in the process as well. Click “Next” to proceed.

MIDAS Password Creation

Once necessary updates have been made, you will create your new MIDAS password. The password will have to contain the requirements on the right side of the page. Once the password meets requirements, you will see green check marks appear next to the requirements. Click “Finish” when complete.

Once completed, you will be brought to the MIDAS Account Overview page. The process is complete. Please allow between 15 minutes to 2 hours for new passwords to fully synchronize with all services.