How to Set up the Chrome River Mobile App

Old Dominion University has single-sign-on (SSO) turned on. For mobile app users (iPad or iPhone) you will need to request a temporary mobile PIN through Chrome River online. If you logout of the app you must request a PIN each time. If you remain logged in (even if you close the app or shut down the device) you will not need to request a new PIN.

1. Log into Chrome River using your MIDAS id and password: [http://www.odu.edu/chromeriver](http://www.odu.edu/chromeriver)
   And generate your mobile app PIN by clicking on Options (upper right of screen) and Mobile Apps.

2. Click on the Request PIN button.

3. Use the temporary mobile PIN provided in red to login to the Chrome River mobile app.

4. Open the Chrome River Mobile App on your iPad or iPhone after downloading it from the App Store.

5. Enter your MIDAS user name, the temporary PIN (as the password) and the company ID, [www.odu.edu](http://www.odu.edu).

6. Begin using the mobile app. Refer to Chrome River’s Mobile section in the help menu for further assistance with the app.