

UNIVERSITY AUXILIARY SERVICES

Volume 1, Issue 1

February 2010

Welcome!

It is a pleasure to welcome you to our inaugural University Auxiliary Services newsletter. I believe that this type of communication is essential in an effort to inform the campus community about the variety of services and important work that the Auxiliary Services staff performs daily.

The purpose of this newsletter is to share up-to-date information to the campus community regarding Auxiliary Services. This is an effort to keep the campus more frequently informed and reach out to all our audience simultaneously. Our primary goal is to improve the communication with students, faculty/staff with a focus on transparency and sharing information. We want the entire campus to know the role we play and how we serve and support the institution.

Yours Truly,

Todd Johnson

AVP for Auxiliary Services



Spotlight!

Guess Who's This??

Every month University Auxiliary Services newsletter features an eminent person who served our University in their own way. Its fun and interesting. We need you to find out who the person is based on the description given on page 6. Learn interesting facts about them.

Visit us online to meet our staff, find out more info,

Auxiliary Services

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KNOW YOUR FACTS...NUTRITIONAL FACTS THAT IS!



Today, more and more people are becoming more health conscious and want to live healthier lives. People want to know about the foods they are eating. We currently provide nutritional information online for the menus of Café 1201, Legends, and Rogers Café. But recently, Monarch Dining has also provided that information using digital signage.

Last month, Café 1201 started to display nutritional information at several stations: the Grille, Home Cook'n, Pasta, Pizza, and the Vegetarian station. Currently, Café 1201 is the only dining location to use digital signage showing nutritional information such as calories, protein, carbohydrates, cholesterol, sodium, total fat, and saturated fat. However,

we plan to have the nutritional information available at Legends and Rogers as well, in hopes that this will help meet your nutritional goals. Make sure to look out for the digital signage at our other dining locations on campus.

"Opportunities are usually disguised as hard work, so most people don't recognize them - Ann Landers"

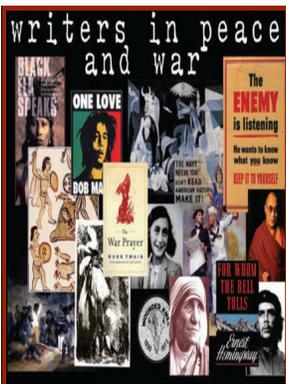
UNION MISSION MINISTRIES



On Thursday, December 17 Monarch Dining donated prepared meals to the Union Mission Ministries homeless shelter.

Monarch Dining employees prepared over 700 meals for that day. In addition, 159 students donated a meal from their meal plans to help feed the hungry. All the meals were delivered to the shelter, which is located here in Norfolk, VA. The shelter was very grateful for the donation. Thanks to those students who

donated a meal. It was a perfect opportunity to help those in need!



WRITERS IN PEACE AND WAR

32nd Annual Old Dominion University literary festival was scheduled for October 6 -9. It used the light of literature to examine the theme of war and peace. The writers, visual artists and photographers shared their stories to map out complex landscape from world

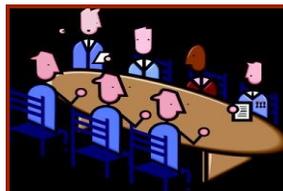
war 11 through the present. Michael Pearson and Janet Peery were the festival directors this year. This festival was funded in part by the University Village Bookstore. It was a successful endeavor. Nightly receptions were held which consisted of informal

question and answer sessions in the relaxing setting of bookstore with the authors.

AUXILIARY SVS ADVISORY COMMITTEES

Advisory committees are effective ways to help connect universities and colleges to their environments. Interest in advisory committees has increased in recent years as institutions of higher education and their programs face intense challenges in adapting to and meeting today's needs. Auxiliary Services has

- Auxiliary Customer Service Committee
- Auxiliary Fee Advisory Committee
- Bookstore Advisory Committee
- Dining Strategic Planning Committee
- Parking Advisory Committee



Auxiliary have the following committees designed to get students input, facilitate and their participation in Auxiliary Operations. People interested in serving on committee should contact Melvine Walker via email mxwalker@odu.edu or call 683-3462.

FIRE SAFETY : BE PREPARED

“An ounce of prevention is worth a pound of cure” is true when it comes to fire safety. For every 20 seconds, a fire department responds to a fire somewhere in the nation. Therefore we encourage everyone to reduce potential hazards by thoroughly checking their apartment. Residence hall safety is a

shared responsibility and is a priority for all of us. Please be advised of some helpful fire safety tips: 15 amp resettable surge protectors are required and extension cords are not permitted. Remember to place surge protectors away from bedding, curtains and clothing

ing as they are flammable items. Microwaves and refrigerators should be plugged directly into outlets as they draw high amount of power. Also we advise limited wall covering and keep smoke detectors uncovered.

“Faith has to do with things that are not seen and hope with things that are not at hand -Saint Thomas Aquinas”

COMMUNITIES: LIVE & LEARN

Living Learning Communities and Special Interest Communities are a new option beginning in 2010-2011. Housing & Residence Life (HRL) strives to provide students with an environment that supports the academic endeavors of the residential student population. In order to take efforts one step further, HRL collaborates with both academic and administrative departments throughout

campus in the development of Living Learning Communities and Special Interest Communities. These communities provide a unique experience and can help students make a successful transition to college; improve student learning and development; and research supports the fact that these communities can facilitate better academic achievement and retention. Each Living Learn-

ing Community and Special Interest Community may have different participation requirements and/or participation fees. In order to sign up for a particular community, you must select it as a preference in your housing application.



MONARCH CARD : SIMPLE & SECURE

Card Center Online Update

- Faster Deposits Available 24/7
- View/print account balance and history
- Mark your card lost or stolen

**There's NO better way to pay,
So deposit Monarch Plus today!**

Beginning October 19, 2009 all online Monarch Plus deposits will process within minutes!

No waiting - funds will be available within 15 minutes

Go to www.odu.edu/cardcenter and click on Online Services.

Monarch Plus There will be a \$1.00 service charge per deposit.

The ODU ID card is a multi-functioning campus card. In addition to serving as a form of identification to access University facilities, the card serves as a stored value campus debit card. Adding money to your Monarch plus account will allow you to make purchases in several on campus locations such as

most vending machines, all dining locations, the University Bookstore, Monarch Techstore, and the Health Center. Card Center introduced a new system of adding money to your Monarch account. You can deposit Monarch plus accounts online. This gives you faster access to your money that is within next 15 minutes.

These faster deposits are available all through the day 24*7. You can also view and print account balance and history. Another important feature is that you can mark your card lost or stolen. A service charge of \$1.00 is charged for every deposit. Monarch plus card is secure and simple.

DISCOUNT ID DAY



Center has organized a Discount ID day on November 23rd. All replacement cards were reduced to \$5 with the donation of non - perishable food item. All these donations were given to HACE food drive which is a thanksgiving food drive sponsored for de-

Discount ID Day!
Monday, November 23rd!!

One day only...

All replacement ID cards will be reduced to \$5.00 with the donation of a non-perishable food item!!
Donations will go to the HACE Food Drive.

Visit the Card Center in room 1056 Webb Center.

The University Card

drive sponsored for de-

serving Old Dominion employees.

ENTERTAINMENT STARTS AT TED

At the Constant Center, you will find an event calendar full of diversity. We offer everything from concerts, college basketball, family shows, cooking demonstrations, and festivals. Stay tuned to our website, as we frequently announce upcoming concerts and shows: www.constantcenter.com.

Our history includes performances by American Idols, Keith Urban, Miley Cyrus, Kings of Leon. We've hosted sell-

out crowds for Dave Matthews & Tim Reynolds, Robin Williams, and many more! Food Network stars have even brought their native flavors to the Constant Center stage. If you enjoy sports, we are home to the ODU Monarchs and Lady Monarchs, A few of the greatest comedians of our time have performed here such as Frank Caliendo, Bill Engvall, and Chris Rock to name a few. To make sure we have enter-

tainment for everyone, we annually host the Harlem Globetrotters, Sesame Street, and other exciting family entertainment. We encourage you to join our free email club, the "All-Access Club", on our homepage. This is your key to pre-sale offers and discounts we offer for events at the Constant Center. Ted's goal is to provide something for everyone in the Hampton Roads community at the Ted Constant Convocation Center.



"Believe that life is worth living and your belief will help create the fact -William James "

SHUTTLE SERVICES

Parking and Transportation services of ODU strives to produce high quality parking and transportation services to the university community with a prime focus on sufficient parking, safe environment, technical innovation, professional & courteous customer care. It provides online service to pay citations and purchase decals. It also provides safe, convenient and dependable shuttle bus service known as Park and Ride. This service is available to students, faculty, Staff and visitors of the university. It operates four different shuttle services. One is the **Blue route** which is on campus service.

Second is the **MacAr-**

thur Weekend Route: A bus will leave Old Dominion Inn every hour on the hour going to the MacArthur Mall in downtown Norfolk, starting at 6:00 p.m. Thursday through Saturday. On Sunday, the bus starts at noon and stops at 6:00 p.m. The bus will leave the mall every half-hour.

Third is the **Kroger/Wal-Mart Shuttle** (Saturday 12:00pm - 6:00pm)

The first bus will leave Whitehurst/Powhatan at 12:00pm. It will then make stops in order of The Quad, Monarch Inn, Village, and Rogers/Gresham. The first destination of the bus is Kroger, the second is Wal-Mart. The bus will then leave Wal-Mart on the

half hour, stopping back at Kroger, then back at ODU. The Last bus will leave Wal-Mart at 5:30

Fourth is **ODU/NSU Shuttle Bus Schedule:** Norfolk State University (NSU) provides a shuttle bus for students who take at least one class from either campus. You can check the timings of these shuttles at www.odutransit.com



"Failure is success if we learn from it - Malcolm Forbes"

ZIPCAR - WHEELS WHEN YOU WANT THEM

You just need to follow four simple steps to have a car.

1. Just apply today. It only takes a few minutes. Once you are approved, you get your very own Zip card.
2. Reserve one of our cars - for couple hours or entire day. Do it online or use a phone. We are easy.
3. Walk to the car, then hold your Zip card to
4. Drive away and return to the same reserved parking spot at the end of your reservation. It's that simple. And remember, gas and insurance are included too.

You can go online and check the site for more details.

www.zipcar.com/odu/



Auxiliary Services facilitates the creation of community, extends the learning environment beyond the classroom, and enhances the quality of campus life through the delivery of quality goods and services.

We support the academic and research mission of Old Dominion University by assisting in the recruitment and retention of students, by encouraging students to develop personal responsibility as consumers, citizens, and leaders, and by creating an environment that encourages academic success. We seek to set the standards for excellence on the campus and in the country by continuously refining and improving Auxiliary Services in a market-driven environment.

UNIVERSITY AUXILIARY SERVICES

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REMEMBER TO VISIT

www.odu.edu/monarchdining : For menus, nutritional information, news, and events

www.odu.edu/cardcenter : For meal plan and Monarch Plus info

www.odu.edu/parking : For online services and shuttle services

www.constantcenter.com : For Ted Events

www.odu.edu/webbcenter : For Webb Events

WHO IS THIS?

He was called "the Father of Old Dominion." After serving 10 years as an instructor at the Norfolk Division of the College of William and Mary, he was appointed Assistant Director in 1942. He also served as Director of the Defense and War Training Program at the College from 1940-1944. In 1946 he was appointed Director of the Norfolk Division.

His dream was to see the Norfolk Division become an independent institution. He saw that dream fulfilled in 1962 when the Norfolk Division gained its independence from William and Mary and became Old Dominion



College. He served as the first President of Old Dominion College from 1962-1969.

After retiring from the presidency he returned to teaching physics. He died in 1984, having lived long enough to see Old Dominion become a university. You can get the answer in the next issue.