

Office of Computing and Communication Services

Expanded Statement of Institutional Purpose

Institutional Mission Reference

The mission and goals of Old Dominion University can be found in the University Catalog and the 2000-2005 Strategic Plan. An important part of the University's mission is to provide the accurate and timely access to services and information which support the academic mission of the University through enhanced administrative systems which provide the infrastructure to support the activities of the University's constituents and outside agencies.

Institutional Goal(s) Supported

The Office of Computing and Communications is committed to providing the most up-to-date administrative processing capabilities to meet the University's needs. To provide these services, major emphasis is placed on maintaining the administrative information systems at the most current release levels and in providing additional software that enhances the base functionality to meet the needs of the University.

Intended Objectives for your unit, Methods for Assessment, and Criteria for Success for each Intended Objective

Intended Objective 1

Maintain the Banner system at the appropriate release levels to support the administrative functions of the University.

Method for Assessing Objective 1 and Criterion for Success: Work closely with the primary administrative office to evaluate all new release and corrective updates from the vendor.

Intended Objective 2

Improve the data dissemination capabilities to the University through better data collection and reporting products.

Method for Assessing Objective 2 and Criterion for Success: Requests from, and discussion with customers and external Federal and State agencies have been used to identify specific information requirements that have been evaluated to develop the basis for information delivery requirements on and off of the campus.

Intended Objective 3

Maintain all administrative and associated data bases, operating systems and hardware at optimum levels.

Method for Assessing Objective 3 and Criterion for Success: Monitor systems and data base performance on a daily basis.

Intended Objective 4

Support the University's educational mission through the implementation of a course management system, the selection of a portal product, and the use of e-mail with students to enhance academic and administrative interactions.

Method for Assessing Objective 4 and Criterion for Success: We will collect information relevant to the use of the course management system, implement a portal to meet the needs of the University, and evaluate the effectiveness of enhanced e-mail communication with students by tracking interactions, or lack of interactions, based on the offerings.